



WILLOW POINTE 2024 POOL RULES



1. Only eligible Willow Pointe residents and their guests will be allowed to use the pool. Residents must accompany guests. Annual assessment fees, fines and other fees must be paid in full.
2. All Residents must show their current Pool Pass to the Lifeguard upon entry and sign in. No exceptions.
3. All rules apply to Adults and Children.
4. Each Resident's family is limited to 3-guests total, not 3-guests per family member. A registered resident must be present at the pool with any and all guests.
5. The telephone located in the pool-guard office is for emergency use only.
6. Children under 14 years of age must be accompanied by an Adult (18 years or older).
7. The baby pool is restricted to children who are under 6 years of age.
8. Babysitters/child-care providers must be at least 18 years of age and proof of age may be required. Any parent, babysitter/child-care provider that does not adequately supervise the children in their care will be asked to leave. Lifeguards are not babysitters.
9. Parents are responsible for children and/or guests in both the baby pool and large pool at all times.
10. Adult supervision of non-swimmers is required at all times. Non-swimming children must be within arm's reach of an Adult. It is recommended that non-swimmers wear Coast Guard approved flotation devices.
11. A maximum of two (2) non-swimmers may accompany an Adult.
12. All swimmers must wear swimsuits. No cut-off shorts or regular clothing is allowed to be worn in the pool.
13. All non-potty trained children must wear swim diapers at all times provided by the Residents.
14. Running is not allowed in the pool area. No horseplay will be tolerated either in or out of the water.
15. No skateboards, roller skates/blades or bicycles allowed inside the pool area or walkway to pool gate. No large flotation toys are allowed in the pool or the pool area.
16. Glassware/glass containers are not allowed in the pool area.
17. No alcoholic beverages are allowed in the pool area.
18. Abusive/offensive language or gestures, racial slurs, screaming, playing loud music and playing music with inappropriate lyrics will not be tolerated.
19. No smoking allowed in or around pool area or pool gate.
20. No diving allowed in the pool.
21. All persons younger than 18 years of age will leave the water during the lifeguard's scheduled hourly rest periods and sit away from the pool edge (with feet out of the water). Adults at least 18 years of age may swim at their own risk during the rest periods.
22. Do not enter the pool area if you have a communicable disease or open cut. Persons with bandages and/or open sores will not be allowed in the water.
23. No cocoa butter, baby oil or other similar products will be allowed in the pool. Only commercial suntan preparations are allowed in the pool.
24. No pets are allowed in the pool area unless they are determined to be seeing-eye dogs.
25. Gum chewing and chewing tobacco are not permitted in the water or pool area. All food is confined to the deck area only. Users of the pool are to clean up their own area and discard all trash in facility trash cans.
26. No climbing on shade awning support poles or perimeter fencing.
27. The Association is not responsible for lost or stolen items. Items found at the pool will be placed in a "Lost and Found Box" in the meeting room. Unclaimed items will be disposed of at the end of pool season.
28. No person is allowed in the pool area when the pool is not open or a lifeguard is not on duty. Anyone caught swimming in the pool before or after pool hours, without proper authorization will be considered trespassing and charges will be filed accordingly.

DISCIPLINE: The Lifeguards on duty will have the final authority to enforce these pool rules and the overall safe operation of the facility. Infractions to pool rules will result in disciplinary action taken by the Pool Company and/or Willow Pointe's Board of Directors. Disciplinary actions may include time out and/or the suspension of pool privileges.



WILLOW POINTE 2024 POOL SEASON



Pool Address: 9919 Willow Crossing Drive, Houston, TX 77064

Pool Season: Memorial Day - Labor Day

Pool Days and Hours of Operation:

May 18th - Saturday: Pool Sneak Preview 11:00 a.m. - 3:00 p.m.

May 25th through May 31st

Saturday	9:00 a.m. - 9:00 p.m.
Sunday	12:00 p.m. - 9:00 p.m.
Monday (Memorial Day)	12:00 p.m. - 8:00 p.m.
Tuesday through Friday	CLOSED

June 1st through August 17th

Mondays	CLOSED
Tuesdays, Wednesdays and Thursdays	9:00 a.m. - 2:00 p.m.
Fridays	4:00 p.m. - 9:00 p.m.
Saturdays	9:00 a.m. - 9:00 p.m.
Sundays	12:00 p.m. - 9:00 p.m.

Exception:

Thursday, July 4th (Independence Day) 12:00 p.m. - 8:00 p.m.

August 18th through September 1st

Mondays through Fridays	CLOSED
Saturdays	9:00 a.m. - 9:00 p.m.
Sundays	12:00 p.m. - 8:00 p.m.

September 2nd - Monday: Labor Day 12:00 p.m. - 8:00 p.m.

September 3rd Pool Closed for the Season

Note: Days and hours of operation are based on the CFISD and other area school district calendars and the availability of lifeguards, and are subject to change.

The Recreational Facilities are for the Members of Willow Pointe & their guest(s). Proper Pool Identification is required. No Trespassing or Loitering. Violators will be prosecuted.

To Report Issues and Concerns about the Pool, contact Randall Management:

Venecia Perez, Property Manager Email: vperez@randallmanagement.com
Phone: 713-728-1126 (option 4) Mon-Fri, 8:30a – 5p

Johany Lainez, Assistant Manager Email: am3@randallmanagement.com
Phone: 832-702-4528 Mon-Fri, 8:30a – 5p

After Hours & Weekends: Call 713-850-4729

In Case of Emergency, Always Call 911